

# Signcut Crashing

# 1-1 Check Cutter Setup

- ◆ To check the cutter setup information, click the 'Cutter' button.



# 1-2 Check Cutter Setup

- ◆ Be sure to check your cutter's Output Device is correct. For the CR730 and CR1300, the output device is 'Creation USB'. For the CR630 and CR1200, the output device is 'USB Serial Port COM#'.
- ◆ No other Output Device will work for these cutters outside the ones listed here.

# 1-3 Check Cutter Setup

- ◆ Below is the correct setup information for the CR730. The CR1300 information looks the same except the cutter will read "PCut CR1300".

**Cutter**

**Cutter**

Manufacturer: Creation

Cutter: PCut CR730 [Setup information about this cutter.](#)

Output Device / Port: Creation USB

Use Windows serial setting

Use spooler:

Rotate: 90 deg

Advance after cut: 4.3307

Rewind after advance: 3.5433

Baud: 9600 Parity: NON

Databits: 8 Stopbits: 1

Size abbreviation calibration: Calibrate cutter size

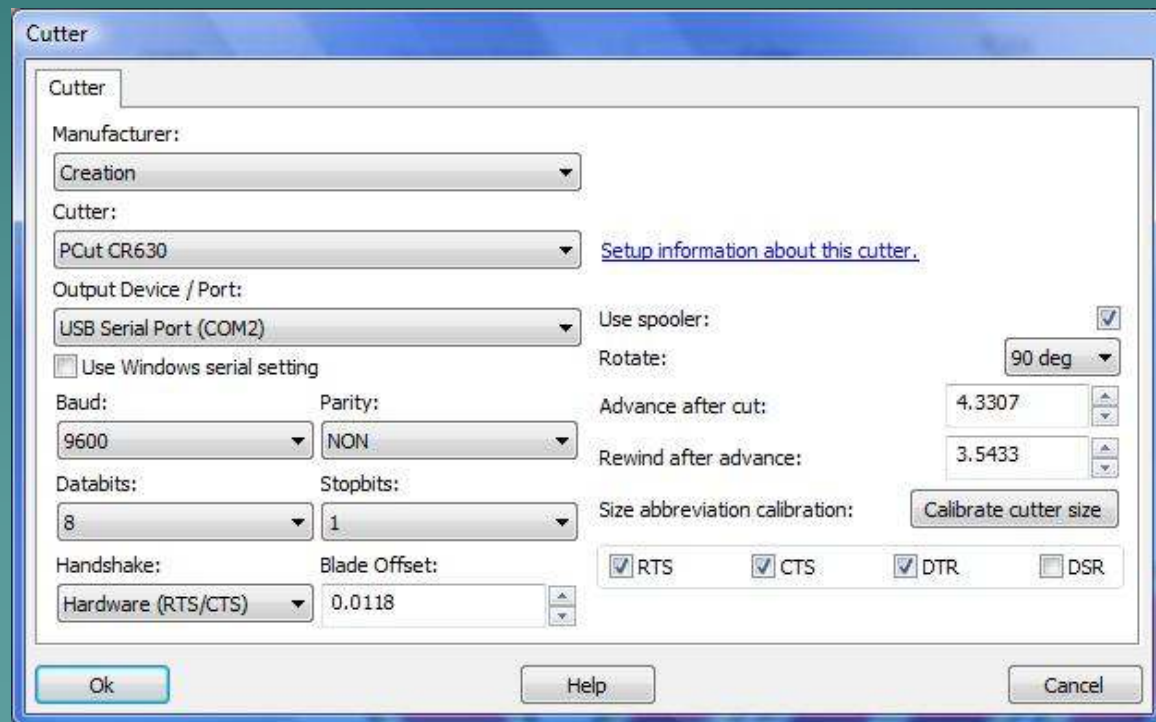
Handshake: Hardware (RTS/CTS) Blade Offset: 0.0118

RTS  CTS  DTR  DSR

Ok Help Cancel

# 1-4 Check Cutter Setup

- ◆ Below is the correct setup information for the CR630. The CR1200 information looks the same except the cutter will read "PCut CR1200".



The screenshot shows a 'Cutter' dialog box with the following settings:

- Cutter:** PCut CR630 (with a link to 'Setup information about this cutter.')
- Manufacturer:** Creation
- Output Device / Port:** USB Serial Port (COM2)
- Use Windows serial setting
- Use spooler:**
- Rotate:** 90 deg
- Baud:** 9600
- Parity:** NON
- Advance after cut:** 4.3307
- Rewind after advance:** 3.5433
- Databits:** 8
- Stopbits:** 1
- Size abbreviation calibration:** Calibrate cutter size
- Handshake:** Hardware (RTS/CTS)
- Blade Offset:** 0.0118
- RTS
- CTS
- DTR
- DSR

Buttons at the bottom: Ok, Help, Cancel.

## 2-1 Image

- ◆ Verify the quality of the image.
- ◆ To test if it is an image problem, try sending the Signcut logo through to the machine.
- ◆ If this cuts, check the image and be sure it is in a cut ready format.

## 3-1 Anti-Virus

- ◆ If there is an anti-virus or anti-spyware program installed on the computer, verify that it is set to allow Signcut through.
- ◆ The Windows Firewall should also be checked to ensure it is not blocking Signcut's functions.
- ◆ Restart the computer after adjusting these settings.

# The End

Please review our tutorials for more information on particular features.

<http://www.cutterpros.com/downloads> for further information.

To speak with a technician, submit a ticket at <http://www.cutterpros.com/support/> or call 888-828-8776 x227

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