Flexi Setup

For the

Servo 2400 & 4800
1-1 Device Manager

- Open the Device Manager by going to the Control Panel: Device Manager.

- For Windows XP, go to: Control Panel: System: Hardware: Device Manager

- The cutter should be plugged in and turned on during this process.
1-2 Device Manager

- Click on your USB connection under the Ports section.
1-3 Device Manager

- Right-Click and select Properties
1-4 Device Manager

- Go to the Port Settings tab.
1-5 Device Manager

- Verify your baud rate is set to 38400.

- Adjust the Flow Control to “Hardware” from this same screen.
1-6 Device Manager

- If the COM number needs to be changed, click on the Advanced Settings button.
- Change the COM number on the top dropdown.
- Click OK when finished.
2-1 Flexi

- To add a new setup in Flexi, open the Production Manager.
- Go to Setup: Add Setup.
2-2 Flexi

- Select the brand and Cutter Type.
On the next page, select which COM port the cutter is connected to.

This information is on the device manager.
Set the ‘Bits per second’ to 38400.

The Flow Control should be set to “XOn/XOff”

Click Finish and you’re done!
2-5 Flexi

- To change settings after the initial setup of the cutter:

- Go to the cutter in Production Manager, right click and select “Change Port”.

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3-1 BAUD

- To check the cutter’s baud rate when on the Speed/Force screen:
  - Click the “Set” button.
  - To change this setting, hit the Force left and right buttons.
  - Click “Set” to get back to the main screen.
The Baud rate is the rate of transfer of information from the computer to the cutter. This number must match in 3 places in order for information to be processed correctly.

1. In the cutter as previously described.
2. In the Device Manager (Listed as “Bits per second”)
3. In Flexi (Listed as “Bits per second”)
The End


To speak with a technician, submit a ticket at http://www.cutterpros.com/support/ or call 888-828-8776 x227

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