

VINYL CUTTER STOPPING IN MID-CYCLE CUT

Follow These Simple Steps to Prevent the Cutter from Stopping Mid-Cycle

Use a common static spray found in your local grocery store. This can help cut down on static within the machine. Heavy pigmented colors will cause static charges within the machine.

- **Spray your static spray on vinyl and vinyl cutter directly.**
- **Make sure the machine is grounded. (Instructions Below)**

1) **In Signcut**

- a) Go to Cutter section
- b) Handshake = xon/xoff

2) **Check the following boxes**

- a) CHECK RTS
- b) CHECK CTS
- c) CHECK DTR
- d) UNCHECK DSR
- e) Change Baud rate to 19200 OR 9600

3) **In Device Manager**

- a) Change Baud rate to 19200 OR 9600 (the same as the change above)
- b) Flow control: Hardware
- c) Data bits: 8
- d) Parity: None
- e) Stop bits: 1

4) **In Cutter**

- a) Change baud rate to match Device Manager Settings. 9600 to 19200 OR 19200 to 9600.

5) **Another Option is to download the current version of Signcut.**

- a) <http://www.signcutpro.com/files/scpro.exe>

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REMEDY 2:

1) Spray Anti-Static Spray on the Vinyl Before Cutting

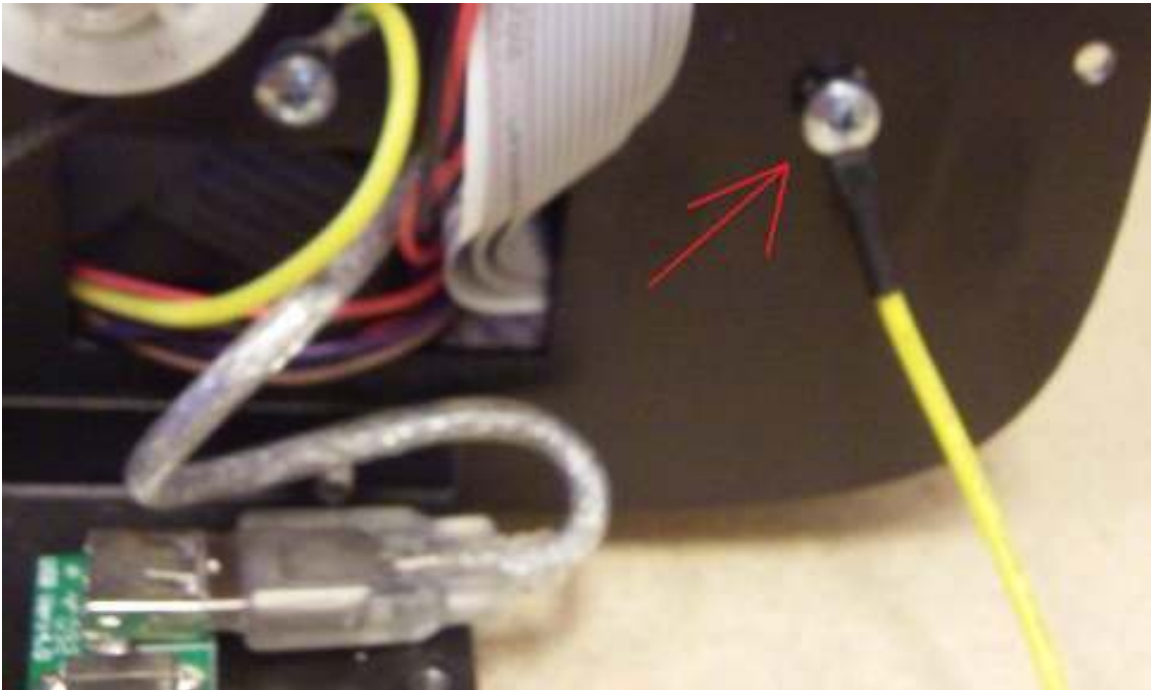
- a) Anti-static spray can be purchased in most grocery stores. This spray does not leave a residue that will harm the vinyl or vinyl cutter.
- b) Apply the spray to the pinch rollers, the sandbar (roller bar, underneath the vinyl), and across the vinyl. This doesn't have to be done every time you use the cutter, but it is good practice to do this at least once a week or when changing vinyl in the cutter.

REMEDY 3:

2) Ground the Machine

- a) To ground the machine, place a wire under the screw inside the right end cap (The one covering the USB port) and connect it to your cutter stand or any piece of metal connecting to the floor.
- b) If you have purchased this cutter with CutterPros.com, feel free to e-mail techsupport@cutterpros.com with your customer #, date of purchase and your mailing address, and a grounding wire will be mailed to you at no cost.

Grounded Cutter:



****ALWAYS RESET YOUR CUTTER TO ENSURE THE MEMORY IS CLEARED. THIS WILL AVOID UNWANTED CUTTING****

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Visual Index

End Cap:



Grounding Wire:



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Pinch Rollers:



Left roller is down, right is up.

Sandbar (Roller Bar)

