

# Troubleshooting Black Boxes

# 1-1 Reset

- ◆ Turn the vinyl cutter off.
- ◆ Unplug the USB Cable from the computer.
- ◆ Bring the carriage to the middle of the cutter.
- ◆ Turn the vinyl cutter back on.

# 1-2 Reset

- ◆ There are two red reset buttons on each side of the cutter.
  - Press these buttons simultaneously 5 times.
  - This will reset the cutter's memory.
- ◆ Turn the vinyl cutter back off.

# 1-3 Reset

- ◆ Pull the power cable out of the cutter.
- ◆ Flip the power switch 3 times with the power cable unplugged.
- ◆ Plug both cables back in and bring the carriage back to the right side.
- ◆ Run a test cut.

# The End

Please review our tutorials for more information on particular features.

<http://www.cutterpros.com/downloads> for further information.

To speak with a technician, submit a ticket at <http://www.cutterpros.com/support/> or call 888-828-8776 x227

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