

**From:** Melissa  
**Sent:** Monday, September 30, 2013 10:24 AM  
**To:** Jennifer Lundin  
**Subject:** Re: new cutter :)

I cut out 3 templates last night in about 3 hours... it was me taking the time setting the template up... not the actual cutting portion of it!!! it's so quick and precise, and the majority of the weeding is already done for us!!!

Will you please send a new cord - just in case... I think the cord I am using is from my Cricut... that also experience the same "cord" problem... once I switched it - worked fine!

Please feel free to contact us if you have any further questions, comments or concerns.

Thank you,

Melissa

**From:** Melissa  
**Sent:** Sunday, September 29, 2013 10:15 PM  
**To:** Jennifer Lundin; [brandonshields@cutterpros.com](mailto:brandonshields@cutterpros.com)  
**Subject:** new cutter :)

Hello Jennifer and Brandon-

Thank you, thank you, thank you!!! Silly Cord! - Replaced it and we were cutting in seconds!!! Literally! - The job I cut today would have taken about 2-3 hours with the old machine vs 5-10 min with the new... and it cuts and handles the sand mask AMAZINGLY!!!! it made the weeding process take again 5-10 minutes vs 4-8 hours as there were lots of little letters and details!!! it was quick, and precise... I started with a brand new blade just incase. I am feverishly working on my next several projects, I'm excited to see how quick and easy they come out!!! With the old machine I had to trace everything out with an exacto knife to finish the cuts through the mask! - new machine has a few spots here and there - to be expected, but not EVERY SINGLE LETTER, DESIGN DETAIL ETC! :) Thank you for recommending the upgrade!!!

Please feel free to contact us if you have any further questions, comments or concerns.

Thank you,

Melissa