

**From:** Kevin Boucher []  
**Sent:** Wednesday, March 26, 2014 9:36 AM  
**To:** [techsupport@cutterpros.com](mailto:techsupport@cutterpros.com)  
**Subject:** Thank You  
**Importance:** High

I just wanted to take a moment and thank Jennifer for the great service she offered to me yesterday. I was at my wits end trying to get our logo to cut, and was fighting against the logo, program and cutter. Jennifer took the time, over 30 minutes, connected with me and made sure she, along with Brandon (I think was his name) cleaned everything up. I was able to cut our logo for an upcoming show truck and get that taken care of just in time.

It is representatives like Jennifer that make us here at Lin's Propane Trucks glad we went with Cutter Pro's to purchase our vinyl cutter and software a few years ago. I will continue to recommend you and your staff.

Once again, thank you for the time and patience to make sure I was taken care of.

Thank You,

Kevin M. Boucher  
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