

# Waiting Issues or Not Cutting

## Directions

### Com Port Setup Instructions for Device Manager

1. Turn your cutter on, and plug it into a free USB port on your computer. The new hardware wizard will appear, or if you have already installed the device it will appear in the device manager.
2. When the cutter displays online, press the online button to bring it to the offline state. You should see X000 Y000. Keep pressing “Mode” button until you see the setting for “Baud.” The value should read 09600. Use the plus and minus key until screen reads 09600. Press mode until you see X000 Y000 again. Press the online button.
3. On your computer, click on Start Menu. Go to Control Panel to confirm you are in classic view. Look for the device manger selection in this screen.
4. Press the plus sign next to “Ports COM And LPT”
5. You will see “USB Serial Adapter”, Right click on this and go to “Properties”
6. From there, select “Port Settings”. Set the flow control to “Hardware”
7. Press “Advanced”; *\*Make a note of the Com Port number.* Click “OK” and leave the device manager open.
8. Open production manager click on the left side to add setup . Select your cutter. Keep the name as the cutter and select the corresponding port number from device manger.
9. At the bottom, make sure “Flow Control” says “xon xoff” click ok when finished with the setting.
- 10 Right click the cutter from the menu and select test cut. If it starts to cut you are set, if it doesn't turn the cutter off and back on. You may have to reboot the computer from this point. *\*To conserve vinyl you may want to consider pulling the blade holder.*
11. Once completed with the test cut you are now able to cut.